



# CRITICAL THINKING SKILLS TO TAKE CHARGE OF OUR WORKPLACE PRODUCTIVITY

24 OCTOBER 2019  
(THURSDAY)  
9 AM - 5 PM



## organisers

Business Communication Asia &  
Business Communication Studio  
(Singapore)

## tentative venues

1. Hotel Grand Pacific, Singapore  
(101 Victoria Street), or
2. Orchard Hotel, Singapore  
(442 Orchard Road)

Venues are near Orchard,  
City Hall, Bras Basah, and Bugis  
MRT Stations

## course fees

**SGD590 nett per person.**  
Complimentary  
hotel buffet lunch, coffee/tea  
breaks with refreshments,  
course materials and certificate of  
recognition will be provided.  
Halal and vegetarian food options  
available.

## course outline

**"The world we have created is a product of our thinking. It cannot be changed without changing our thinking."  
- Albert Einstein**

Employees are a very important dimension in the success of an organisation. Our challenge is to turn ourselves from clock-watchers to a critical and creative workforce that can offer a competitive and productive edge. Today's organisations are driven by our knowledge-based society, and the more critical we think the better our knowledge will be.

Sharpening our critical thinking skills will lead us to become more rational, disciplined and proactive thinkers. Applying critical thinking to our daily work and personal lives will allow us to function much better to handle time consuming, difficult tasks and unfamiliar situations. Our prejudice and bias will also be reduced, providing us with a better understanding of our environment, encourage innovation and develop a dynamic 'can do' personality in us.

This one-day results-oriented course focuses on using a competent-based approaches, engagement in role play activities, group discussions, hands-on practices and case studies. Activity-based approaches such as gamification and Lego® Serious Play will also be included.

Attendees will also be actively encouraged to engage in building models to understand critical thinking and innovation to come up with applicable and practical solutions.



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## highlights of learning topics

- Demonstrate and discover distinctive styles of critical thinking.
- Challenge assumptions and expand our perceptions about different situations.
- Identify and overcome biases, prejudice and judgement errors that affect our thinking and abilities to be proactive in our work.
- Overcome barriers to effective innovation with critical thinking.
- Dynamic decision making skills to arrive at better conclusions and decisions.
- Metaphoric frameworks such as the Sun Tzu's Art of War to apply to critical thinking situations.
- Lego® Serious Play activities to understand how our thinking influences our decisions and how we perceive problems.
- Narrowing and closing our performance gaps in our problem solving processes.
- Strategies to become a proactive critical thinker, improve and apply practical thinking skills to our work and lives.

## chief facilitator: Daniel Theyagu

ACTA-Certified Corporate Trainer and Associate Adult Educator  
Master in Education, University of Sheffield, UK  
Bachelor of Laws (Honours), University of Buckingham, UK  
Author of "How to Think Critically with Sun Tzu's Art of War Stratagems"  
Certified Facilitator in Lego® Serious Play Learning Methodology and  
Innovating Through Design Thinking  
Certified NLP® Practitioner with the American Society of  
Neuro Linguistic Programming™  
Professional Trainer at Business Communication Asia (Singapore)



Daniel is the author of six books and has written more than 300 articles that have been published in the Straits Times and in business magazines and journals. His published self-help books include "How to Think Critically with Sun Tzu's Art of War Stratagems" and "Read Faster! Memorise Better! Think Clearer!"

Daniel is well-known for his light-hearted and humorous approach to training by using metaphors and parables and engaging his participants actively throughout his training programmes. Since 1989, Daniel has conducted training for more than 600 organisations, with his participants coming from more than 100 countries. Daniel's personal productivity programmes, such as those in the area of thinking skills have enriched the lives of countless individuals from different walks of life.